

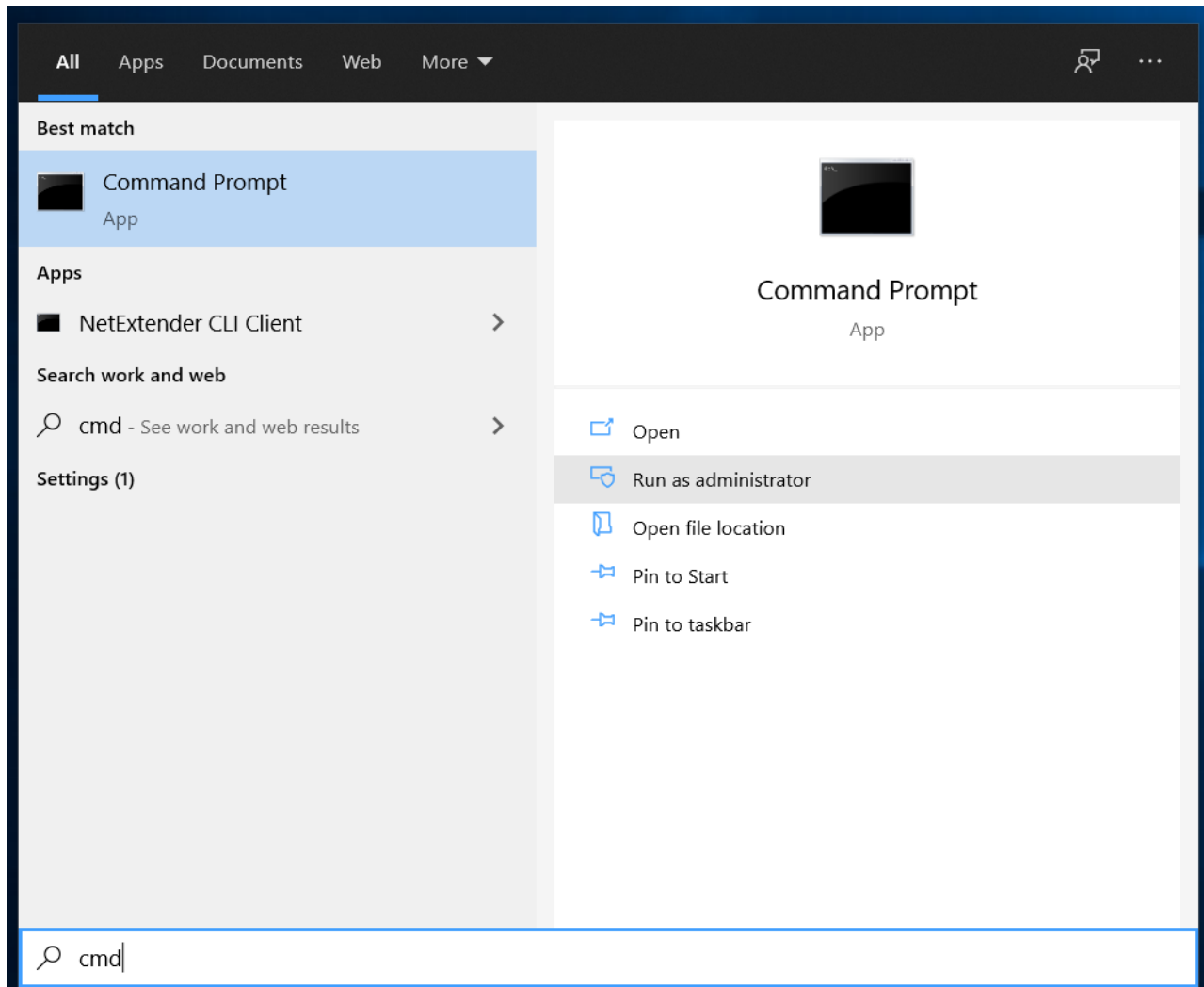
How to Run a Clean Uninstall/Reinstall

Last Modified on 11/09/2022 10:01 pm EST

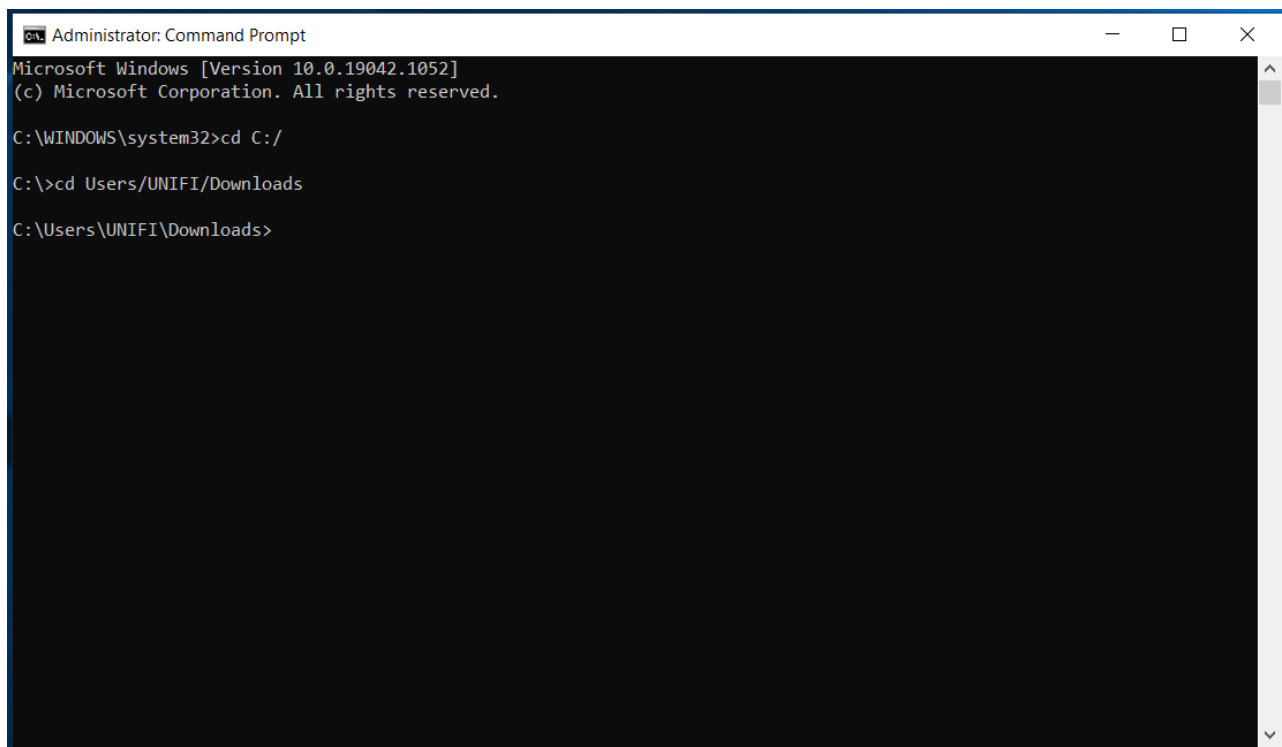
Below are four quick steps to run a clean uninstall/reinstall of UNIFI.

First, download the [UNIFI installer](#).

Second, you'll want a company admin to run a command prompt:



Next, change the directory to wherever the UNIFI installer exists (usually in Temp or Downloads).



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.19042.1052]
(c) Microsoft Corporation. All rights reserved.

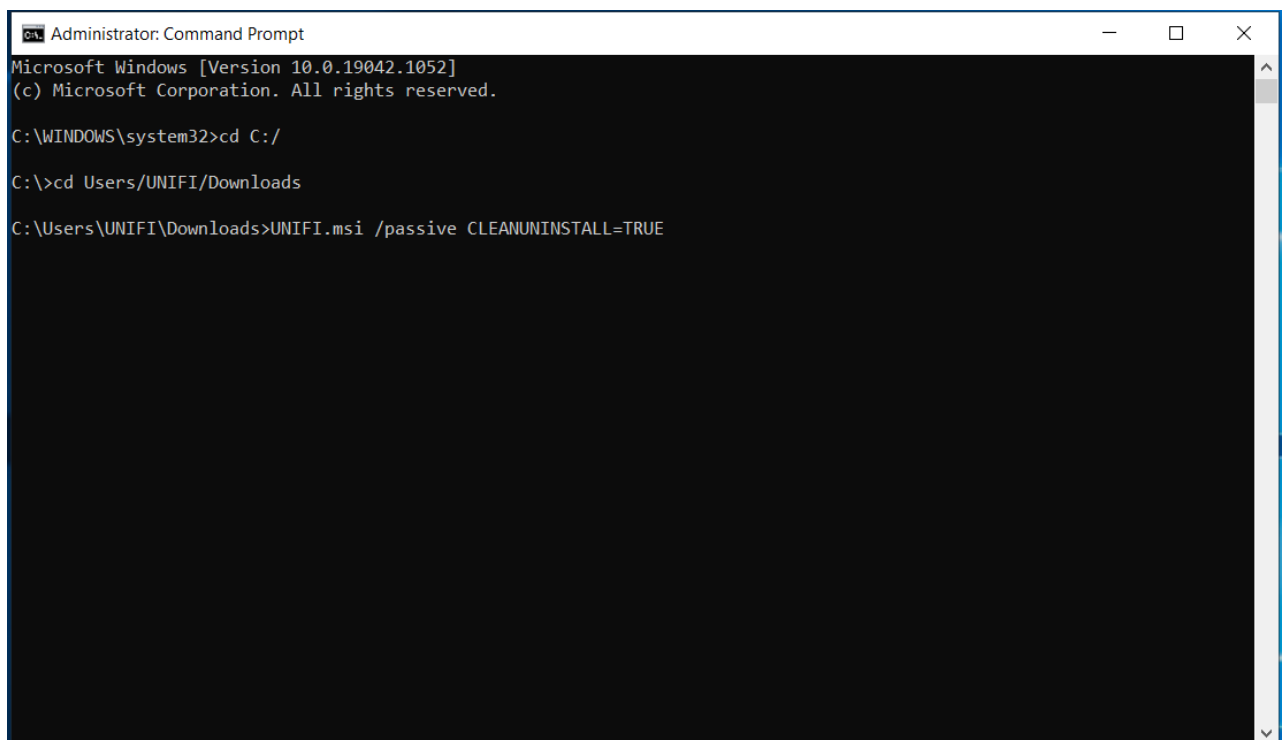
C:\WINDOWS\system32>cd C:/

C:\>cd Users\UNIFI\Downloads

C:\Users\UNIFI\Downloads>
```

Then run the second command under the 'Clean Uninstall' section of the technical document:

UNIFI.msi /passive CLEANUNINSTALL=TRUE



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.19042.1052]
(c) Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>cd C:/

C:\>cd Users\UNIFI\Downloads

C:\Users\UNIFI\Downloads>UNIFI.msi /passive CLEANUNINSTALL=TRUE
```

This will scrub all instances of UNIFI from the machine down to the registry level and allow for a fresh install to the latest version [found here](#).
