


# Frequently Asked Questions

Last Modified on 10/07/2022 5:55 pm EDT

Our company uses UNIFI Pro, how do I get my login credentials? 

What do I do if I forgot my password? 

How do I sign up for UNIFI Pro? 

Will the content I've loaded during my trial transfer to my formal account once I've purchased a license? 

How many libraries should I create? 

How should I assign user roles? 

What type of content can I add to UNIFI? 

Are usage statistics and other analytics available with the trial? 

How do I know my content is secure? 

Why does UNIFI store my content in the cloud? 

Can I share my content with others outside of UNIFI? 

How does UNIFI license its solution? 

Can I create libraries that are only visible to certain users (i.e. for a specific team or project)? 

What are the IT and technical requirements needed to run UNIFI? 

Am I able to retrieve a copy of my content? 

Can we implement Single Sign-On (SSO) with UNIFI? 


Can I purchase using a Purchase Order (PO)? 

How do I cancel my services? 

What are the system requirements for UNIFI Pro? 

Why does UNIFI require TLS 1.2? 

Why does UNIFI require TLS 1.2? 

Some of our users are on Windows 7, how do I ensure their machines will work with UNIFI? 

What software versions are the UNIFI Pro Add-Ins compatible with? 

What web browsers are compatible with the UNIFI Web Portal? 

Does UNIFI require any URLs to be whitelisted? 

Where do I download UNIFI from? 

---